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## BIB DATA SHEET

CONFIRMATION NO. 5827

<b>SERIAL NUMBER</b> 10/721,558	<b>FILING or 371(c) DATE</b> 11/25/2003 <b>RULE</b>	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 3628	<b>ATTORNEY DOCKET NO.</b> 139164	
<b>APPLICANTS</b> Timucin Ozugur, Garland, TX; Aziz Mohammed, Plano, TX; <b>** CONTINUING DATA *****</b> <i>none 11/9/07</i> <b>** FOREIGN APPLICATIONS *****</b> <i>none 11/9/07</i> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 02/25/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input type="checkbox"/> No Verified and Acknowledged <u>TONYA S JOSEPH/</u> Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> TX	<b>SHEETS DRAWINGS</b> 2	<b>TOTAL CLAIMS</b> 7	<b>INDEPENDENT CLAIMS</b> 1
<b>ADDRESS</b> ALCATEL LUCENT INTELLECTUAL PROPERTY & STANDARDS 3400 W. PLANO PARKWAY, MS LEGL2 PLANO, TX 75075 UNITED STATES					
<b>TITLE</b> Web based CRM service using on-line presence information					
<b>FILING FEE RECEIVED</b> 770	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		